

COVID-19

The practice is open, as usual. We are seeking to use alternative ways of responding to your medical needs (because of social distancing guidance) and we are able to consult using the telephone and even by web-based video. We are also able to accept digital online messages from patients via eConsult (see the home page and click the eConsult banner).

The practice is here to support you through the current pandemic that is affecting so many of us. The government has written already to some of the most vulnerable patients, who might become seriously unwell if they were to catch the coronavirus. Please know we are still here for you and your families.

You will also have seen on the news that many patients are discussing with their GP their wishes for their care, should they become seriously unwell. If you would like to have that discussion, or if you think you are in the government's most at risk group, but have not received a letter, please email: admin.sarn@wales.nhs.uk (if you cannot use email to contact us please ring 01269 860348).

If you have a new lump or bleeding or persistent, unexplained pain and significant weight loss it is still very important to contact us. We really don't want you to delay telling us about symptoms which might be serious (like cancer). We are taking great care to limit risks for those patients who do need to attend the surgery.

Please remember to dial 999 for suspected stroke or heart attacks, severe bleeding and severe shortness of breath with gasping or colour changes. Don't let COVID-19 stop you from seeking life-saving help.